2025-26 Commonwealth Child Safe Framework

Annual Statement of Compliance

Our commitment to child safety

The Australian Communications and Media Authority (ACMA) and the eSafety Commissioner (eSafety) are committed to protecting children and young people from abuse and harm and ensuring that all interactions with them uphold their rights and wellbeing.

As part of our regulatory responsibilities, we help safeguard Australians, including children and young people, from harm that may occur within communications and media environments regulated by the ACMA and eSafety.

How we comply with the Commonwealth Child Safe Framework

The ACMA and eSafety comply with the requirements of the Commonwealth Child Safe Framework. We have implemented a Child Safety Policy and conduct annual risk assessments of our child safety arrangements.

We have adopted the National Principles for Child Safe Organisations and are committed to fostering a culture and practices that promote child safety and wellbeing.

Our Child Safety Policy outlines our approach to being a child-safe organisation and informs leaders and workers of their obligations to act legally and ethically towards children and young people. eSafety has specific reporting procedures to support workers when interacting with children and young people.

In addition to the Policy and reporting procedures, the ACMA and eSafety maintain governance arrangements that support child safety. These include recruitment, induction and training processes, security and fraud controls, performance management procedures, procurement processes, and technical controls that monitor the use of ACMA and eSafety ICT assets.

Child Safety Champions from the ACMA and eSafety Executive have been appointed to promote awareness of child safety across both agencies and oversee the annual child safety risk assessment process.

The ACMA and eSafety assess the overall residual risk to child safety as low due to the extensive recruitment, training, technical and procedural controls in place.

How we interact with children in our work

Due to the nature of the ACMA's work, direct interaction with children is limited and generally infrequent. However, through its education and investigations work, eSafety regularly interacts with children and young people. During investigations into serious online abuse, eSafety workers may have regular contact with children and young people by phone and email. In delivering education programs, eSafety workers may also engage with children and young people through resource development, training programs, virtual classrooms and the eSafety Youth Council.

Given the nature of this work, eSafety workers undertaking child-related work are mandatory reporters under relevant child protection legislation. These workers may also encounter child

abuse offences that must be reported to police under state and territory criminal laws. Workers in these roles receive specialised training on their obligations and responsibilities.

How we monitor our compliance

Ongoing compliance with the four key requirements of the Commonwealth Child Safe Framework is overseen by the appointed Child Safety Champions, the ACMA Audit and Risk Committee, and the eSafety Risk and Compliance Committee.

The ACMA and eSafety will continue to monitor child safety risks and maintain compliance with the Commonwealth Child Safe Framework.

Children, young people, parents, carers, guardians, families and communities should feel confident that, when interacting with children and young people, the ACMA and eSafety provide a safe environment in which their rights, needs and interests are respected and protected.



Nerida O'Loughlin
Chair and Agency Head
Australian Communications and Media Authority
October 2026



Julie Inman Grant
eSafety Commissioner
eSafety
October 2026