

Formal Warning

under section 64A of the *Interactive Gambling Act 2001*

To: Harris Bookmaking Pty Ltd

[REDACTED]

Attention: Dear Damian Harris,

I, Rochelle Zurnamer, delegate of the Australian Communications and Media Authority (ACMA), being satisfied that Harris Bookmaking Pty Ltd (**Harris Bookmaking**) ACN 663 140 029 has contravened subsection 61JP(5) of the *Interactive Gambling Act 2001* (the IGA):

HEREBY issue Harris Bookmaking a formal warning under section 64A of the IGA, for four contraventions of subsection 61JP(5) of the IGA, being a civil penalty provision.

Details of the contravention

Investigation

1. Under section 21 of the IGA, on 27 August 2025, the ACMA commenced an investigation following a complaint alleging that Harris Bookmaking had contravened the IGA.

Obligations under the IGA

2. Subsection 61JP(5) of the IGA provides that a licensed wagering service provider must not contravene the Register rules made for the purposes of subsection (1) or (2).
 3. Subsection 61JP(1) provides the Register rules may require a licensed interactive wagering service provider to take specified action for the purposes of promoting the National Self-exclusion Register to their customers.
 4. Subsection 61JP(2) provides the Register rules may require licensed interactive wagering service providers to take specified action directed towards ensuring that their customers are aware of, and can readily access, the following:
 - (a) the website of the National Self-Exclusion Register; and
 - (b) if there is an app for the National Self-Exclusion Register – that app.
 5. The ACMA made the *Interactive Gambling (National Self-exclusion Register) Register Rules 2022 (Register Rules)* on 4 July 2022.
 6. Subsection 25(3) of the Register Rules provides that where a licensed interactive wagering provider sends a regulated electronic message, it must, at a minimum, include the information identified in paragraphs (1)(a), (b) and (c).
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7. Subsection 25(1) of the Register Rules provides that where a licensed interactive wagering service provider operates a website or an app in connection with its licensed interactive services, it must, at a minimum, include:

(a) a reference to BetStop;

(b) a statement to the effect that BetStop is the national self-exclusion register; and

(c) a hyperlink to the BetStop website,

on:

(d) the home page; and

(e) responsible gambling pages; and

(f) other pages promoting the provider's self-exclusion service, if any, of that website or app.

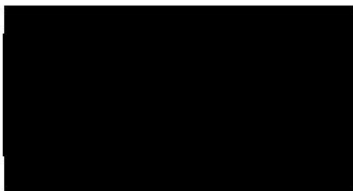
Contravention of subsection 61JP(5) of the IGA

8. On 2 April 2024 the ACMA finalised its investigation and made findings that:

- Harris Bookmaking is a licensed interactive wagering service provider.
- Harris Bookmaking sent regulated electronic messages on 19, 23 and 25 July 2025 that did not contain a reference to BetStop, a statement to the effect that BetStop is the National self-exclusion register nor a hyperlink to the BetStop website. Harris Bookmaking submitted that the messages did not promote BetStop due to an unintended software consolidation error which has since been rectified.
- In August 2025 Harris Bookmaking's website did not include the BetStop reference, statement that BetStop was the National self-exclusion register nor a hyperlink to the BetStop website. Harris Bookmaking did not dispute this and submitted that this omission was also a result of the unintended software consolidation error, which has since been rectified.
- Harris Bookmaking therefore breached subsection 61JP(5) of the IGA on 4 occasions.

9. Accordingly, I am satisfied that Harris Bookmaking contravened subsection 61JP(5) of the IGA on 4 occasions for failing to promote the register to its customers.

Dated 14 April 2026



Rochelle Zurnamer
Executive Manager Gambling and mis/disinformation
Delegate of the Australian Communications and Media Authority