

4 October 2022

[REDACTED] – General Counsel
 [REDACTED] – Senior Corporate Counsel
 Sportsbet Pty Ltd
 GPO Box 4755
 Melbourne VIC 3001

By email: [REDACTED]

ACMA file reference: ACMA2022/353-16

Dear [REDACTED] and [REDACTED]

Investigation into compliance with the *Interactive Gambling Act 2001*

We refer to our previous correspondence to you, dated 29 November 2021, in which we requested information on the use of 'Fast Codes' for in-play betting on the Sportsbet wagering service provided at <https://www.sportsbet.com.au>.

The ACMA has subsequently received a complaint about this use of 'Fast Codes'. Accordingly, the ACMA has decided, under section 21 of the *Interactive Gambling Act 2001* (the IGA), to investigate whether the use of 'Fast Codes' on the Sportsbet service is compliant with the in-play betting prohibitions in the IGA.

As you are aware, in-play sports betting is prohibited under the IGA except in limited circumstances, including where it is provided as part of a 'telephone betting service'.

Your submissions

Your response to the ACMA's previous correspondence, dated 13 December 2021, provided submissions on how you consider the use of 'Fast Codes' is compliant with the in-play betting prohibitions in the IGA, including, whether bets placed using the 'Fast Codes' system met the requirement under paragraph 8AA(1)(a) that dealings with customers are wholly by way of voice calls made using a carriage service. You also provided details of how the 'Fast Codes' system operates on the Sportsbet service.

The ACMA will take this information into consideration. You may, of course, provide any further information that you think is relevant to this matter.

Next steps

If you have any questions or would like to provide any further information, please contact me on [REDACTED] or at [REDACTED].

Yours sincerely

Manager, Interactive Gambling Team