

**OFFICIAL: Sensitive**

1 November 2023

[REDACTED]  
Acting General Counsel  
Sportsbet Pty Ltd  
Level 15, 367 Collins Street  
Melbourne VIC 3000

By Email: [REDACTED]

ACMA file reference: ACMA2022/353-16

Dear [REDACTED]

**Fast Codes - Final Finding – Contravention of the *Interactive Gambling Act 2001* – Sportsbet Pty Ltd (Sportsbet)**

Thank you for your initial response dated 11 September 2023 and your revised response, dated 18 October 2023, to the preliminary findings letter of the Australian Communications and Media Authority (ACMA).

In your responses, you indicated that Sportsbet considered its in-play betting service using Fast Codes, available via its Sportsbet service (Fast Codes service), was compliant with the *Interactive Gambling Act 2001* (IGA). However [REDACTED]

[REDACTED]

In your revised response, you advised that Sportsbet [REDACTED]

[REDACTED]

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We have considered your submissions and have confirmed the ACMA's preliminary findings. The ACMA has now concluded its investigation and made the following finding on 19 October 2023:

- > Sportsbet has contravened subsection 15(2A) of the IGA by the provision of prohibited interactive gambling services to customers in Australia, in the form of the in-play betting service using Fast Codes, available via its Sportsbet service.

### No further action

[REDACTED] and has decided to take no further action at this time. This is subject to Sportsbet:

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We note that this position is reliant on the information provided to us by Sportsbet. Giving false or misleading information (including information that may be misleading due to omission) to the ACMA in the course of an investigation is a serious offence.

We will continue to monitor this Fast Codes service and if contraventions of the IGA continue or re-occur, action may be taken in the future in respect of this, or any future, contraventions of the IGA.

### Next steps

The ACMA intends publishing details about this investigation on its website, including publication of its findings and the investigations report into this matter. We will provide Sportsbet the opportunity to comment on the investigation report prior to publication.

We also intend notifying the Northern Territory Racing Commission about these findings.

Thank you for your cooperation in this matter.

You can contact the Gambling Compliance Team by return email if you have any queries, at [igtaskforce@acma.gov.au](mailto:igtaskforce@acma.gov.au).

Yours sincerely

[REDACTED]  
Executive Manager  
Gambling & Mis/Disinformation Branch

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