

Formal Warning
under section 64A of the *Interactive Gambling Act 2001*

To: CyberCraze Limitada
Of: Jaco, Avenida Pastor Diaz
Costado Este De La Municipalidad De Garabito
Bufete Sanchez Chavarria
Garabito
Costa Rica

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I, ██████████, delegate of the Australian Communications and Media Authority (ACMA), being satisfied that CyberCraze Limitada has contravened subsection 15(2A) of the *Interactive Gambling Act 2001* (the IGA):

HEREBY issue CyberCraze Limitada a formal warning under section 64A of the IGA, for one or more contraventions of subsection 15(2A) of the IGA, being civil penalty provisions.

Details of the contravention/s

Obligations under the IGA

1. Subsection 15(2A) of the IGA provides that a person must not provide a prohibited interactive gambling service that has an Australian customer link.
2. A 'prohibited interactive gambling service' is defined in section 5 of the IGA and 'gambling service' is defined in section 4 of the IGA.
3. Under section 8 of the IGA, a gambling service has an Australian-customer link if, and only if, any or all of the customers of the service are physically present in Australia.

Investigation

4. Under section 21 of the IGA, on 31 March 2025, the ACMA commenced an investigation into whether the Maxi Spin Casino service provided a prohibited interactive gambling service in contravention of the IGA.
5. During the period of the investigation the Maxi Spin Casino service was available via the URL <https://maxispin.best>.
6. CyberCraze Limitada is a provider of the Maxi Spin Casino service.

Contravention of subsection 15(2A) of the IGA

7. The Maxi Spin Casino service offered 'gambling services', including casino-style games of chance or mixed chance and skill, played for money where the customer gave consideration to play the game (paragraph (e) of the definition of 'gambling service' in section 4 of the IGA).
8. The Maxi Spin Casino service was provided in the course of carrying on a business and was provided to customers using an internet carriage service (section 5 of the IGA).
9. The Maxi Spin Casino service had an Australian customer-link.

10. The ACMA found that, as a provider of the Maxi Spin Casino service, CyberCraze Limitada has contravened subsection 15(2A) of the IGA by providing a prohibited interactive gambling service to customers physically present in Australia.

Dated this 25 September 2025

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Delegate of the Australian Communications and Media Authority