



Australian
Communications
and Media Authority

Revocation of direction issued under subsection 102(2) of the *Telecommunications Act 1997*

TO: Telstra Corporation Limited (ACN 051 775 556)

OF: Level 41, 242 Exhibition Street
Melbourne VIC 3000

Attention: Mr Bill Gallagher, Regulatory Affairs & Legal Services Executive

The Australian Communications and Media Authority (the **ACMA**), acting pursuant to subsection 102(2) of the *Telecommunications Act 1997* (the **Act**) and subsection 33(3A) of the *Acts Interpretation Act 1901*:


hereby revokes the direction issued to Telstra Corporation Limited (ACN 051 775 556) on 9 June 2021 under subsection 102(2) of the Act (the **Remedial Direction**), requiring Telstra Corporation Limited to take certain actions directed towards ensuring that Telstra will not contravene, or is unlikely to contravene, the *Telecommunications Service Provider (NBN Service Migration) Determination 2018 (Service Migration Determination)*, effective from 1 January 2023.

Reasons for decision

Based on the information provided by Telstra Corporation Limited, the ACMA is satisfied that it has commissioned the independent audit as required by the Remedial Direction and implemented all reasonable recommendations. The Remedial Direction otherwise requires certain actions be taken to improve governance processes with respect to compliance with the Service Migration Determination, and more generally that it take actions to improve systems, processes and practices with respect to compliance with the Service Migration Determination. The ACMA is satisfied that those actions have been taken and although the Remedial Direction is due to end on 31 May 2023, there are no further substantive steps which are outstanding.

In view of the upcoming restructure of Telstra's business, which will result in responsibility for compliance with the Service Migration Determination being transferred to a different company within the Telstra Group on 1 January 2023, the ACMA has decided that the Remedial Direction ought to be revoked on that day.

Dated this 13 day of December 2022



Signature of Member

JAMES CAMERON

Name



Signature of Member / General Manager

CHRISTIAN JOSE

Name