

SPEAKING NOTES – 2022 GRADUATE INDUCTION

- Welcome everyone – my name is [REDACTED] and I am the General Manager of the Corporate and Research Division.
- I am here today to officially welcome you to the ACMA and talk a little more about our role and what we do.
- The ACMA is responsible for the regulation of broadcasting, radiocommunications, telecommunications and some online content in accordance with four principal acts.
- Our specific responsibilities include:
 - Regulating telecommunications and broadcasting services, interactive gambling and datacasting services
 - Planning and managing access to radiofrequency spectrum bands through radiocommunications licence arrangements and resolving competing demands for that spectrum through price-based allocation methods
 - Regulating compliance with the relevant legislation, licence conditions, codes of practice, standards, service guarantees and other safeguards
 - Promoting and facilitating industry self-regulatory and co-regulatory solutions to emerging issues
- This often involves working with organisations to monitor and review co-regulatory approaches to delivering communications and media regulation.
- Our stakeholders include the millions of Australians who use and rely on communications and media networks, devices and services, as well as the businesses that supply them.
- Our work also supports public and community users providing defence, security and emergency services.

- The ACMA's day to day activities are managed by an executive team comprising of the Chair/Agency Head, the Deputy Chair/CEO, four general managers and their executive managers.
- The General Managers are responsible for four main areas (divisions):
 - Communications Infrastructure
 - Content and Consumer
 - Corporate and Research
 - Legal Services
- These areas are then divided into branches which are managed by Executive Managers, and Sections with Managers responsible for the area's operations.
- The ACMA employs approximately 400 staff, most of whom are located in the Canberra, Sydney and Melbourne offices. We also have field offices in Brisbane and Lucas Heights.
- The ACMA's compliance and enforcement decisions are considered and made by an Authority comprising the Chair, Deputy Chair, three full time members, and three associate members.
- The Chair is supported in managing the ACMA's day to day activities by the Executive Management Committee comprising the Deputy Chair and General Managers in addition to the Chair.
- We also support the Office of the eSafety Commissioner. eSafety coordinates and leads the online safety efforts of government, industry and the not-for profit community. It has a broad remit which includes providing:
 - A reporting service for Australians who experience serious cyberbullying
 - Identifying and removing illegal online content
 - An image-based abuse portal offering Australians advice, support and options for taking action.

- The Office also provides audience-specific content to help educate Australians about online safety including young people, women, teachers, parents, seniors and community groups.
- For more information about what we do you can go to our Intranet – which is currently being redeveloped to make it easier to use and better aligned to the agency’s needs. There is also a lot of good information about our organisation and our remit on our public facing Internet sites.
- [REDACTED] to discuss her background and experience
- As part of the graduate program, you will:
 - be allocated a buddy and a mentor from the executive team;
 - participate in two rotations; and
 - participate in the APS Graduate Development Program – which I hope will mean we get to see you all here in Canberra several times throughout the year – COVID travel restrictions permitting .
- [REDACTED] and [REDACTED] are here to support you throughout your program and if you have any questions, please don’t hesitate to get in touch with them.
- Again, I wish you all a warm welcome to the ACMA – I hope you enjoy the 2022 Graduate Program and all it has to offer. I look forward in catching up with you all throughout the year.