

From: [ACMA Customer Service Centre](#)
To: [Radcoms Licensing](#)
Subject: cn [REDACTED] - deceased amateur [CSC2016-19790] [REDACTED]
Date: Monday, 11 July 2016 10:33:18 AM
Attachments: [{cidC5A673F1196F3E44BAB0ADE61983C8EA@acma.gov.au}colins licence renewal07072016.pdf](#)
[{cid3E62A8C76707AF4AB105C47022E44D3E@acma.gov.au}colins death certificate07072016.pdf](#)

FYI - deceased client.

----- Original Message -----

From: [REDACTED] ([REDACTED])

Received: 11/07/2016 9:26 AM

To: ACMA Customer Service Centre; System Contact

Subject: Re: [SEC=UNCLASSIFIED] renewal of licences [CSC2016-19790] [REDACTED]

Dear Genevieve

My name is [REDACTED] and we spoke in May about the passing of my brother [REDACTED] who held a amateur radio licence.

His Client identifier is [REDACTED]

I am a amateur as well but have not decided weather to take his call or not but from our discussions the call [REDACTED] will not be reissued for another 2 years.

This should give me enough time to make up my mind.

I have enclosed a copy of his renewal notice and death certificate .

My phone number is [REDACTED] and my address is [REDACTED]
[REDACTED]

Thankyou for your assistance in this matter.

[REDACTED]

On Tue, May 24, 2016 at 1:58 PM, ACMA Customer Service Centre
<info@acma.gov.au> wrote:

Hello [REDACTED],

As per your phone call re your renewal notice - due date for licence # [REDACTED] is 29-JUN-16. You will be emailed roughly one month before the due date the renewal notice.

With regards to your deceased brother's licence ([REDACTED]), it isn't due to expire until 05-JUL-16.

As discussed, there are two way to go about this.

1. Fill in the attached transfer form which will cost you \$49 (can send back without payment and we will invoice you) then \$52 when due or
2. Inform us of the passing of your brother and ask us to hold the licence for the family to give you time to decided what you what to do. We will hold it for two years to give the family member (if needed) time to get qualified to 'advanced'. New application will cost around \$76 and I have also attached this form as well.

Kind regards and sorry for the loss of your brother.

Genevieve
Customer Service Centre
Australian Communications and Media Authority
T 1300 850 115

E info@acma.gov.au

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