

**From:** [ACMA Customer Service Centre](#)  
**To:** [Radcoms Licensing](#)  
**Subject:** cn [REDACTED] : Deceased Radio Amateur [# [REDACTED]] [Ref: CSC2018-5384]  
**Date:** Friday, 16 February 2018 3:40:08 PM

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Hello,

The Customer Service Centre (CSC) has received the following written request from a customer that requires the expertise in your section to respond to the customer.

This written request is not captured in the end to end reporting process, therefore **no response to the CSC is required from your line area.**

Regards

Carol  
Customer Service Officer  
Customer Service Centre  
Telephone: 1300 850 115  
Email: [info@acma.gov.au](mailto:info@acma.gov.au)

----- Original Message -----

**From:** WIA Concierge  
**Received:** 16/02/2018  
**To:** ACMA Customer Service Centre; System Contact  
**Subject:** [WIA] Wireless Institute of Australia - Request: Deceased Radio Amateur [REDACTED]

## Wireless Institute of Australia

Your request has been selected to form part of our trial of new WIA office processes.

If you have any questions or issues with the way your request is handled please contact [nationaloffice@wia.org.au](mailto:nationaloffice@wia.org.au)

Thank you for contacting the WIA. We have created a record in our system to track your request.

A transcript of your request appears below.

If you wish to provide additional comments or information regarding the issue, please reply to this email or use the tools to [submit your updates online](#)

### Request Information

**Subject:** Deceased Radio Amateur  
**Number:** [REDACTED]  
**Date:** 16/02/2018 2:47 pm

### Tools

[View Request Online](#)  
[Log into Support System](#)

**Assigned To:** Petra Cas  
**Department:** Office  
**Source:** Email  
**Status:** Resolved

[View Knowledge Base](#)

[View privacy policy](#)

Deceased Radio Amateur

Hello

please be advised of the passing of the following Amateur  
Radio Operator/s

Name: [REDACTED]  
Callsign: [REDACTED]  
Client No: [REDACTED]  
Passed away pre Feb 2018

Name: [REDACTED]  
Callsign: [REDACTED]  
Client No: [REDACTED]  
Passed away 26/12/2017

I have reserved their callsign/s for 2 years as a sign of  
respect

Kind Regards

Petra  
Examinations Officer  
Exam Service

The Wireless Institute Of Australia  
P.O. Box 2042  
Bayswater Vic 3153

Phone : (03) 9729 0400  
Fax : (03) 9729 7325  
Email : [REDACTED]

Keep Amateur Radio alive by supporting the WIA  
[Benefits of Being a WIA Member](#)  
[Online WIA Member Application Form](#)

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**Are you a member of the WIA ?**

**To support the organisation that supports amateur radio in Australia [join now by following this link](#).**

**If you would like to be kept up to date with amateur radio news and events or join our forums, [become an associate today](#) - it's free!**

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