

Stewart White

From: Patrick Emery
Sent: Wednesday, 28 October 2020 11:50 AM
To: Andrew Smith
Cc: Martin Crees-Morris; Nicholas Brody; Stewart White
Subject: RE: Processing Times for Exams and Call Signs [SEC=OFFICIAL]

Dear Dr Smith

Thank you for your letter raising concerns about the processing times by the Australian Maritime College (AMC).

We are aware of the delays in AMC processing times, and the concern of members of the amateur community. We have been in regular contact with the ACMA and the delays are caused by issues outside of AMC's control. Noting this, we revised the required processing timelines to allow the AMC to continue to provide services in accordance with the Deed of agreement with the ACMA.

The source of the delays are temporary and we expect processing will soon revert to the usual timeframes. We have communicated this issue with the amateur community through our amateur e-bulletin. If you do not receive the e-bulletin, I urge you to [subscribe](#).

Regards,

Patrick Emery
Manager
Licence Allocation Section

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From: Andrew Smith <acsmith54@gmail.com>
Sent: Wednesday, 28 October 2020 9:59 AM
To: Patrick Emery <Patrick.Emery@acma.gov.au>
Cc: Martin Crees-Morris <mrcrees@amc.edu.au>
Subject: Processing Times for Exams and Call Signs

Dear Mr Emery

On behalf of RASA I attach a letter of concern.

I would be grateful if receipt could be acknowledged.

Kind regards

Andrew Smith (Dr)
VK6AS
Vice President, RASA