

Note: the below is an extract of correspondence sent through the ACMA's customer relationship management system.

From: DNCR-compliance@acma.gov.au

To: info@[REDACTED].com.au

Date: 06/03/2018

Subject: RE: [SEC=UNCLASSIFIED] Compliance with the Do Not Call (DNCR) legislation
CRM:001195003047

Dear [REDACTED]

Thank you for your email.

Our letter to you was a notification that a complaint had been received from a consumer, indicating that they had received a call from someone from [REDACTED], giving your company name and contact details. All complaints are taken on face value until a formal investigation has been completed. No investigation has been carried out, and no finding of a breach of the DNCR Act has been made against your company.

Regards,

Compliance, Education and Enforcement Section

Unsolicited Communications and Numbering Branch

Australian Communications and Media Authority

www.acma.gov.au

The ACMA's Privacy Policy (<http://www.acma.gov.au/theACMA/Privacy-Policy>) contains information including how you can access and correct personal information, how you can make a complaint about the ACMA's compliance with the Privacy Act and Privacy contact details.