

Note: the below is an extract of correspondence sent through the ACMA's customer relationship management system.

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From: DNCR-compliance@acma.gov.au

To: info@[REDACTED].com.au

Date: 18/02/2018

Subject: RE: [SEC=UNCLASSIFIED] Compliance with the Do Not Call (DNCR) legislation  
CRM:001195003047

Dear [REDACTED],

Thank you for your response. The consumer in this complaint stated that the caller gave the company name as [REDACTED] and provided contact details of 40/140 William St, Melbourne, and phone number [REDACTED] when requested.

The consumer has not provided consent to release their phone number.

The CLI that the consumer in this case was [REDACTED], which may be a spoofed number, or the consumer incorrectly recorded the number that made the call.

Regards,  
Caitlin

Compliance, Education and Enforcement Section

Unsolicited Communications and Numbering Branch

**Australian Communications and Media Authority**

**[www.acma.gov.au](http://www.acma.gov.au)**

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