

Note: the below is an extract of correspondence sent through the ACMA's customer relationship management system.

From: [REDACTED]

To: DNCR-compliance@acma.gov.au

Date: 02/12/2019

Subject: FW: [SEC=UNCLASSIFIED] Compliance with the Do Not Call (DNCR) legislation
CRM:000661001746

Dear ACMA

We have investigated this matter.

I can confirm that [REDACTED] called this number for telemarketing purposes on or around 24 October 2019.

Our call was triggered by an online request made on 23 October 2019 to one of our third party lead providers. When they provided their telephone number during this online interaction, the customer also gave consent to receive a call from [REDACTED] about our energy deals.

On receipt of your email below, we have added this number to our internal Do Not Contact register.

Regards

[REDACTED]