

From: [Submit Investigations](#)
To: [accounts@\[REDACTED\].com.au](#)
Cc: [Submit Investigations: Carmen Ball](#)
Subject: Notice to give information and produce documents - National Grid Support Service [DLM=For-Official-Use-Only]
Date: Wednesday, 26 June 2019 5:05:09 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)
[image007.png](#)
[Template provided with \[REDACTED\].notice - 26 June 2019.xlsx](#)
[Notice to give information and produce documents - \[REDACTED\] - 26 June 2019.pdf](#)
[Request for information - ACMA correspondence - \[REDACTED\] - 26 June 2019.pdf](#)

For-Official-Use-Only

Dear Mr [REDACTED]

The ACMA spoke to you on 24 April 2019 and noted that it may contact [REDACTED] with some further questions about telemarketing calls made on behalf of [REDACTED]. Please find attached a Notice to give information and produce documents, and a cover letter explaining why the ACMA has contacted [REDACTED] again.

Please note that the ACMA is not currently investigating [REDACTED] – the questions presented within the attached notice are in relation to [REDACTED] arrangements with [REDACTED]. The excel spreadsheet is a template document setting out how the ACMA is requesting call information from [REDACTED].

A response to the notice is required by COB **10 July 2019**. Should you have any questions about the notice or how to respond, please contact Ms Carmen Ball on (03) 9963 6887 or email submit.investigations@acma.gov.au.

Can you please confirm receipt of this email.

Yours sincerely

Matthew Chapman

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