



# Telecommunications (Emergency Call Persons) Determination 1999

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The AUSTRALIAN COMMUNICATIONS AUTHORITY makes this Determination under paragraph 19 (1) (b) of the *Telecommunications Act 1997*.

Dated 15 October 1999.

AJ SHAW  
Chairman

R HORTON  
Member

Australian Communications Authority

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**1 Name of Determination**

This Determination is the *Telecommunications (Emergency Call Persons) Determination 1999*.

**2 Commencement**

This Determination commences on 1 March 2000.

**3 Definitions**

In this Determination:

*Act* means the *Telecommunications Act 1997*.

*NRS provider* means the provider of the National Relay Service described in section 95 of the *Telecommunications (Consumer Protection and Service Standards) Act 1999*.

*Note* The National Relay Service is designed to provide access to a standard telephone service to people who are deaf, or who have a hearing and/or speech impairment.

**4 National operator of emergency call services (general)**

For paragraph 19 (1) (b) of the Act, Telstra Corporation is a national operator of emergency call services.

*Note* Telstra Corporation operates an emergency call service for receiving and handling calls to the following emergency service numbers:

- 000
- 112.

**5 National operator of emergency call services (NRS provider)**

For paragraph 19 (1) (b) of the Act, if the NRS provider operates an emergency call service, it is a national operator of emergency call services.

*Note 1* At the commencement of this Determination, the NRS provider was Australian Communication Exchange Limited.

*Note 2* The NRS provider is expected to operate an emergency call service for receiving and handling calls to the emergency service number 106. The NRS provider will have no benefit from being identified in s 5 unless it operates the service: see Act, s 19.

*Note 3* The number 106 has been specified in the *Telecommunications Numbering Plan 1997* for use as a secondary emergency service number by people with access to the National Relay Service. People whose standard telephone service uses voice telephony only will not be able to use the number successfully.

*Note 4* The number 112 has been specified in the *Telecommunications Numbering Plan 1997* for use as a secondary emergency service number on mobile carriage services for which it is a recognised emergency service number.

**6 Revocation of Telecommunications (Emergency Call Person) Determination 1997**

Telecommunications (Emergency Call Person) Determination 1997 is revoked.

**TABLE OF AMENDMENTS**

1. The *Telecommunications (Emergency Call Person) Determination 1999* notified in the *Commonwealth of Australia Gazette* on 27 October 1999, comprises the *Telecommunications (Emergency Call Person) Determination 1999* as amended by:
  - (a) *Telecommunications (Emergency Call Person) Amendment Determination 2000 (No. 1)* notified in the *Commonwealth of Australia Gazette* on 1 November 2000.

